

## salon guidelines

UPDATED 14.12.2022

- If you are unwell with any infectious illness (ie. Covid-19, flu, heavy cold etc) please do not come to the salon. Call us with as much notice as possible and we will reschedule your appointment.
- **If you would prefer to wear a face covering while in the salon then your stylist will be more than happy to wear one too for the duration of your appointment. Please do let us know what you would like to do on arrival.**
- If you are unable to attend your appointment for any reason then please let us know so ideally with at least 24 hours notice (48 for colour appointments) so that we can offer your appointment to someone else. Last minute cancellations and non attendance may incur a 50% cancellation fee.
- **Please come alone to your appointment unless you are a child or require assistance as we are still limiting the number of people in the salon.**
- Please arrive on time for your appointment. If you are late for we may not be able to carry out your service but will still need to charge you.
- **Hand sanitiser is available on arrival.**
- The team will be maintaining high levels of hygiene throughout the salon and all tools are regularly sanitized.
- **Please pay by card, contactless where possible (£100 limit).**

